



THE GREATER SYDNEY MUSIC ACADEMY (GSMA) TERMS AND CONDITIONS;

1 LESSONS

- 1.1 All lessons are based on the New South Wales school term.
- 1.2 Requests for rescheduled make-up lessons must be received by the Greater Sydney Music Academy at least 24 hours in advance and are subject to availability.
- 1.3 There is no guarantee that make-up lessons will be available or provided.

2 BILLING

- 2.1 The Greater Sydney Music Academy lessons will be invoiced prior to the commencement of the new term, or starting date of the first scheduled lesson.
- 2.2 Payment to The greater Sydney Music Academy lessons are to be made by cash or EFT (Bank transfer).
- 2.3 Payments to The Greater Sydney Music Academy may be paid as a lump sum payment, weekly or fortnightly. Please contact the Greater Sydney Music Academy to arrange payments.
- 2.4 A student may not be re-enrolled at The Greater Sydney Music Academy for the next term, if fees are outstanding from the previous term.

3 CANCELLATION, WITHDRAWAL AND REFUNDS

- 3.1 By enrolling with The Greater Sydney Music Academy's programs, you are committing to a service contract of at least 1 full school term.
- 3.2 At least 5 weeks notice must be given to The Greater Sydney Music Academy in writing of any intention to withdraw from lessons, via text or email to information@gsma.com.au
- 3.3 No refunds or credits will be provided for missed lessons, other than in the following instances;
 - 3.3.1 The Greater Sydney Music Academy cancels a lesson and no make-up lesson is offered.
 - 3.3.3 The lesson coincides with a public holiday and no make-up lesson is offered.
 - 3.3.4 Notification has been received by the Greater Sydney Music Academy 24hrs prior to a scheduled lesson and no make-up lesson is offered



4 MEDIA

- 4.1 Online lessons will be recorded and only shared with the parties involved (parent, student and the GSMA)., unless otherwise previously discussed. Recordings will be held for a limited time.
- 4.2 I give permission for a portion of my child’s lesson to be photographed or recorded to be shared on social media and other mediums for promotional purposes of The Greater Sydney Music Academy, if mutually agreed upon.
- Yes
 - No

I have read and hereby agree to all Terms and Conditions and give permission for my child to partake in lessons with the Greater Sydney Music Academy.

(Student Name)

(Parent/Guardian name & signature)

(Date)